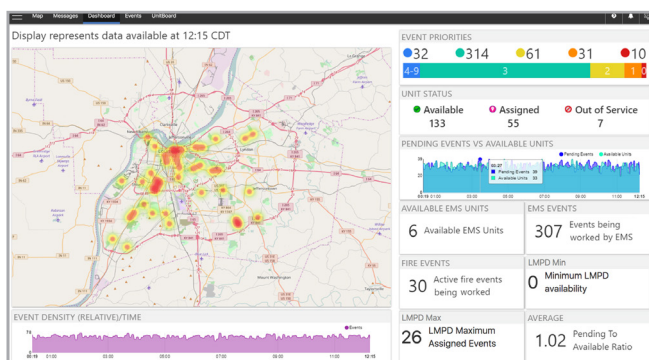


HxGN OnCall Dispatch | Dashboard

HxGN OnCall Dispatch | Dashboard is a real-time situational awareness tool which provides the overall status of units and events within a public safety service area.

The interactive dashboard allows users to create custom visualizations of current data, which keeps control rooms and managers aware of current operations and developing trends for events with first responder units.

It features out-of-the-box data connections to the HxGN OnCall Dispatch system, pre-configured dashboard views (such as a fire agency specific view), gadgets, and web access – which make it simple to use, deploy, and maintain, while avoiding the cost and overhead of developing custom dashboards.



Dashboard provides dynamic overviews of incidents and events. Users can drill down for details and take appropriate actions.

Benefits

Monitor Operational Performance

Combining summarized live data and rolling short-term data histories, Dashboard delivers a rich, yet concise, single-source overview of PSAP operations. By remaining alert to changes regarding the number, type, status, and distribution of events against available units, managers and supervisors can take informed actions to maintain overall performance and achieve targets.

Deliver Sustainable Solutions

An out-of-the-box solution, Dashboard features several components that can be configured and customized to provide clear insights into the distribution and density of events and units by number, priority, and status. These include a map view, heat maps, graphs, customizable data and data cards, statistical gadgets. The preconfigured data connections, dashboards, and web access avoid the delays and costs associated with developing, deploying, and maintaining custom solutions. Using the Layout Manager tool, agencies can also easily modify Dashboard layouts.

Extend Access

Dashboard's browser-based client is easy to access, including via tablet and remote connections. It requires little training and can be used immediately by anyone needing access to an overview of current operations – from senior managers to field units.

Key Features

Pre-Configured Dashboard Statistics & Gadgets

Dashboard delivers a range of pre-configured gadgets. Within the OnCall Layout Manager, Administrators can quickly combine these into highly effective designs that deliver concise summaries of the information users need, including the distribution of events and resources. Key capabilities include:

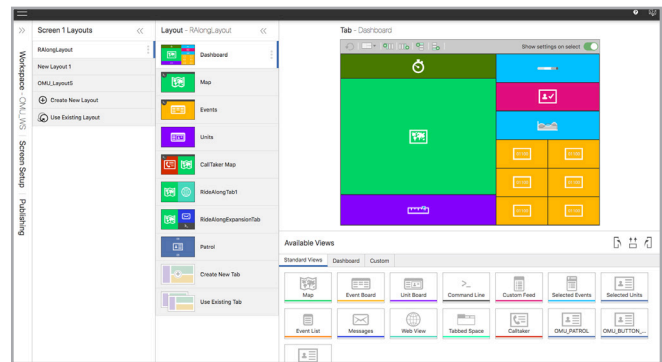
Map Presentations

Dashboards can leverage a range of interactive map capabilities, including:

- **Density Heat Maps** – highlight the relative concentration and distribution of units / resources and incidents
- **Thematic Maps** – give a visual indication of the relative number of incidents or units within functional boundaries such as beats, precincts, and districts
- **Pin Maps** – show the distribution of individual units or events, which users can place atop heatmaps and thematic maps to provide additional operational context (e.g., comparing concentrations of events with the current locations of units)
- **Map Gadgets** – allow users to pan and zoom to see areas of interest in greater detail, choose overlays for contextual base maps, and configure the symbology in thematic maps

Charts & Graphs

Charts and graphs provide summaries of live data to illustrate the relative distributions within specified categories, such as the number of units by unit status or the number of events categorized by priority.



System administrators can add and configure dashboard components to provide a customized view of relevant operations.

Administrators can quickly combine pre-configured gadgets into highly effective layouts that deliver concise summaries of the information users need.

Emerging trends can also be monitored via charts that present rolling visual tracks of variations in themes over user-specified time periods (up to 24 hours). They can track a single indicator or compare multiple indices like changes in the number of pending events against available units.

Key Performance Statistics

System administrators can add and configure components to track key indicators (e.g., the number of events of a specific nature), as well as simple operations (e.g., the ratio of available units to pending events).

Data Filtering

System administrators can add tabs that expose different segments of a data set by filtering units by agency and/or dispatch group. They can also define data filters to restrict the scope of data available to specific user profiles.

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